

DATTCO Baseball Rain-Out / Cancellation Policy 2020

Weather is an unfortunate complication when it comes to outdoor special events such as baseball games. In an attempt to fairly plan for the variety of circumstances that can revolve around the timing of any cancellation or delay, DATTCO would like to offer the following explanation of our policies.

Group Trips

Once clients have made payment for their trip, they own the tickets to the event. Refunds, as outlined below, will not include the cost of the ticket.

Cancellation prior to day of departure – If the game you are scheduled to attend should cancel prior to the day of the departure for the game and the group cannot re-schedule, then all payments minus the total cost of the tickets will be refunded. Clients may travel on their own to the re-scheduled game and utilize their ticket. If the client wishes to travel as a group on the re-scheduled date, **(pending availability of a coach)**, all payments will be transferred to the new date.

Cancellation on day of game prior to departure – Should a game be canceled prior to departure, DATTCO will refund the cost of the coach less a \$100 cancellation charge. Clients may travel on their own to the re-scheduled game and utilize their ticket. If the client wishes to travel as a group on the re-scheduled date, **(pending availability of a coach)**, all payments will be transferred to the new date and the cancellation charge will be waived.

Cancellation on day of game, after departure. – Should a game be canceled en-route to the event or prior to a complete game being played, no refunds will be issued. Clients may travel on their own to the re-scheduled game and utilize their ticket. If the client wishes to travel as a group on the re-scheduled date, **(pending availability of a coach)**, the full cost of coach charter on the new date will need to be charged and is the group's responsibility.

Rain Delays –DATTCO will remain as long as the GROUP LEADER wishes, however, charges of \$95 per hour will may apply for the additional hours.